



Focus. Flexibility. Crystal Clear Results.

Bovis Lend Lease

Software Documentation and Web-Based Training

THE CLIENT

Bovis Lend Lease provides world-class expertise and experience in a range of skills applied to service relationships for customers in the areas of construction management, program and project management, design management, design/engineering, and procurement management. Bovis Lend Lease is an entity of the Lend Lease Corporation which has operations in America, Europe, United Kingdom, Asia Pacific, and the Middle East. Bovis Lend Lease (America) has 17 offices located in major US cities.

THE CHALLENGE

Bovis Lend Lease's documentation specialist was on a two-month leave. Because proficiency in the use of project-related Prolog software was critical for the success of many construction projects, the company could not afford the downtime. Bovis Lend Lease needed a qualified resource to step in and fill the gaps immediately, keeping the documentation projects on schedule.

THE SOLUTION

VisionCor rapidly deployed a qualified documentation consultant to Bovis Lend Lease. The consultant used Adobe InDesign to create 50 User Guides for Prolog Software. The completed user guides were posted on a Microsoft SharePoint Workspace that allowed employees across the United States to access them. In addition, VisionCor created a Web-based training module using Adobe Captivate and incorporating voice over instructions about the Prolog Software.

THE RESULTS

Bovis had all user guides accessible on the company's SharePoint workspace so employees could access them at any time. Due to the outstanding performance in documentation and teamwork, the VisionCor consultant was requested to remain on the Bovis Lend Lease team for additional projects.

ABOUT VISIONCOR

Founded in 1990, VisionCor is a workforce learning, talent management, performance improvement, and documentation firm. VisionCor provides customized solutions and staff augmentation services to clients ranging from Fortune 500 corporations to small and mid-sized businesses. VisionCor's services include training, talent management, performance improvement, documentation, and project management to help companies implement organizational change initiatives and address their ever-changing workforce needs. Contact VisionCor at 888.299.8267, <http://www.visioncor.com>, or email at info@visioncor.com.